

Creating an Account

EyeOnWater Help

Steps to Create an EyeOnWater Account

1. Enter your service or billing address ZIP/Postal Code.
2. Enter your account number as it appears on your water bill. Don't have a copy of your water bill? Contact your utility.
3. Enter and confirm your email address.
4. Create and confirm your password.
5. Read and accept the Terms of Use.
6. Verify your email address in the confirmation email.
7. Enjoy using EyeOnWater!

SAMPLE WATER BILL

| CUSTOMER NAME | SERVICE LOCATION | ACCOUNT NUMBER |
|---------------|------------------|----------------|
| JOHN SMITH | 123 MAIN STREET | 00008330 |

| DUE DATE | CURRENT CHARGE |
|------------|----------------|
| 01/15/2017 | \$45.50 |

A Service or Billing ZIP/Postal Code:

Account Number:

B Enter your Account Number

Some utilities use a customer number, others omit hyphens, trailing zeros and non-numeric characters. When in doubt, consult your utility to learn which number to use when creating an EyeOnWater account.

C

[Already have an account? Sign in here.](#)

1. From the [signup web page](#), enter your service or billing area ZIP or Postal Code in the field labeled (A) in the image above.
2. Enter your account number on your water bill in the field labeled (B) in the image above.
3. Click Next (C).
4. Enter your email address.
5. Create and confirm a password.
6. Passwords must be a minimum of 8 characters. The best passwords are easy to remember and difficult to guess. We suggest using a simple phrase or life-long goal as the basis of your password. Remove spaces, randomly capitalize letters, and include at least one number.
7. You will get a confirmation email from Badger Meter, Inc. Verify your email address by clicking on the link in the confirmation email. If you use your email to log into EyeOnWater accounts for more than one water utility, you may receive more than one reset password email.