

# **Waupaca Online – Router Sale**

Waupaca Online has wireless routers available for sale as a convenience to our customers. Customers are able to use or purchase their own router or have the option to purchase one from us.

A few notes if purchasing a router from Waupaca Online:

- This is a one-time purchase with a fee of **\$95.00** added to your next bill.
- Waupaca Online will guarantee the router for the first 30-days after the sale. If the router malfunctions or stops operating within that 30-day window we will replace it at no cost to the customer. After 30-days the customer will be responsible for router replacement.
- The router is considered beyond the internet connection for troubleshooting purposes.
- Speed is provisioned based on the router and if a customer changes router they should contact Waupaca Online to re-provision the allocated speed.
- This router is your property and does not need to be returned to Waupaca Online should you change your service status.
- Waupaca Online will provide general assistance with router configuration to ensure it works with your internet connection. If a router we sell has issues, Waupaca Online staff will restore it to factory defaults removing all settings; reconfigure to work with your internet and put in basic Wi-Fi settings. Any settings or customization to your router beyond this is your responsibility.

By signing below, I have agreed to purchase a router from Waupaca Online and have been informed a \$95.00 charge will be on my next bill. I have also read the above information.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_

## WOL Staff

Router Serial #/Mac Address: \_\_\_\_\_ : \_\_\_\_\_ : \_\_\_\_\_ : \_\_\_\_\_ : \_\_\_\_\_ Technician Initials: \_\_\_\_\_